PTO/SB/31 (07-09)

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| | NOTICE OF ADDEAU SPONTUS SYAMUSED TO | Docket Number (Optional) | | | | |
| TIL | NOTICE OF APPEAL FROM THE EXAMINER TO | | 4000 440 | 200 110 | | |
| THE BOARD OF PATENT APPEALS AND INTERFERE | | ENCES 4366-113 | | | | |
| I hereby | certify that this correspondence is being facsimile transmitted | In re Application of | | | | |
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| sufficient postage as first class mail in an envelope addressed to | | | | | | |
| "Commissioner for Patents, P.O. Box 1450, Alexandria, VA 22313- 1450" [37 CFR 1.8(a)] | | Application Number 10/673,105 | | | Filed | |
| on | | 10/073,103 | | 09-26-2003 | | |
| | 8 | FOF CONTACT CENTER RESOURCE) ALLOCATION BASEO ON WORK) BIODING/AUCTION | | | | |
| Signature | | Art Unit | | Examiner | | |
| Typed or printed | | 3623 | | | | |
| name | | 3023 | 3023 | | Nadja N. CHONG CRUZ | |
| Applicant hereby appeals to the Board of Patent Appeals and Interferences from the last decision of the examiner. | | | | | | |
| Applicant nevery appears to the board of Patent Appears and Interiences from the last decision of the examiner. | | | | | | |
| The fee for this Nation of Association (AT OFF) 44 205 1/41) | | | | | 540.00 | |
| The fee f | for this Notice of Appeal is (37 CFR 41.20(b)(1)) | \$ | | | | |
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| ☐ Ap | Applicant claims small entity status. See 37 CFR 1.27. Therefore, the fee shown above is reduced | | | | | |
| by | by half, and the resulting fee is: | | | | | |
| ☐ A 0 | A check in the amount of the fee is enclosed. | | | | | |
| ☐ Pa | Payment by credit card. Form PTO-2038 is attached. | | | | | |
| П ть | The Plantaker should be a first and a second | | | | | |
| L 10 | The Director has already been authorized to charge fees in this application to a Deposit Account. | | | | | |
| [✓] Th | The Disselve is beauty with visual to the | | | | | |
| | The Director is hereby authorized to charge any fees which may be required, or credit any overpayment to Deposit Account No. 19-1970 | | | | | |
| □ Ar | A petition for an extension of time under 37 CFR 1.136(a) (PTO/SB/22) is enclosed. | | | | | |
| Appendit of all extension of afficiently afficient (1.130g) (F.1035b22) is alloused. | | | | | | |
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| be included on this form. Provide credit card information and authorization on PTO-2038, | | | | | | |
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| app | plicant/inventor. | | MUNC TO | $\overline{}$ | _ | |
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| | assignee of record of the entire interest. See 37 CFR 3.71. Statement under 37 CFR 3.73(b) is enclosed. (Form PTO/SB/96) | | Tadd F. Wilson | | | |
| | | | Typed or printed name | | | |
| attention attenti | atterney or egent of record | | | | | |
| Reg | attorney or agent of record. 54,544 303.863.9700 | | | | | |
| | | Telephone number | | | | |
| ☐ atte | torney or agent acting under 37 CFR 1.34. | | | | | |
| Reg | Registration number if acting under 37 CFR 1.34. | | 06-30-2010 | | | |
| | | | Date | | | |
| NOTE: Signatures of all the inventors or assignees of record of the entire interest or their representative(s) are required. | | | | | | |
| Submit multiple forms if more than one signature is required, see below*. | | | | | | |
| | | | | | | |
| ✓ *T | Total of 1 forms are submitted | | | | | |

This collection of information is required by 37 DFF 41.31. The information is required to obtain or retain a benefit by the public which is to life part by the USPTO to proceed an application. Confederationly is governed by \$8 U.SC. 123 and \$7 CFF. 11.11.14 is and 41.6. This collection is estimated by its 12 minutes to complete, including gathering, preparing, and submitting the completed application from to the USPTO. Time will very depending upon the individual case. Any comments on the amount of time you require to complete the form and/or suggesterons for reducing this burden, should be sent to the finermation Office, U.S. Papertnert of Commerce, P.O. Box 1460, Abexandris, VA 2231-1450. DO NOT SEND FEES OR COMPLETED FORMST OT 1148 ADDRESS. SEND 107: Commissions of the Transfer of Patents, P.O. Box 1460, Abexandris, VA 2231-1450.